



बीमा परिषद नियंत्रण निकाय कार्यालय
Office of the Governing Body of Insurance Council

29th July 2009

Ref. G.B.I.C./Cir. No.166

To,
All the Offices of Insurance Ombudsman.

Re: Revised service conditions of Insurance Ombudsmen.

As per instructions received from Ministry of Finance, the revised terms relating to salary of Ombudsman are as follows :

Tenure : A term of three years or till the incumbent attains the age of 65 years, whichever is earlier. Re-appointment is not permitted.

Salary : The Ombudsman shall be allowed a fixed pay of Rs.80,000/- P.M. (Apex scale) w.e.f. 1st January, 2006. Any pension to which he is entitled from the Central Government or a State Government or any other organization / institution shall be deducted from his salary.

DA and CCA : Ombudsman shall be entitled to DA at the rates admissible to Group 'A' officers drawing equivalent pay in the Central Government. The applicable rates of DA are given in the Annexure 'A' enclosed.

The Ombudsman is not entitled for CCA w.e.f. 1.9.2008.

Retirement from parent service on appointment : If the person selected for appointment to the post of Ombudsman is holding an office at the time of his appointment, he shall resign from that office before he can be appointed as Ombudsman.

Earned Leave : The incumbent to the post of Ombudsman shall be entitled to 30 days Earned Leave for every completed year of service. The payment of leave salary during leave shall be governed by Rule 40 of CCS Leave Rules, 1972. He would be entitled to encashment of 50% of Earned Leave to his credit, at any time.

Other Leave Provisions such as Casual Leave etc. : Ombudsman shall be entitled to other kinds of leave as applicable to Group 'A' Officers drawing equivalent pay in the Central Government.

Bonus : The Ombudsman shall not be entitled to bonus.

Sumptuary Allowance : No Sumptuary Allowance shall be paid to the Ombudsman even though he might have been judge of High Court prior to his appointment.

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Leave Sanctioning Authority : Governing Body of Insurance Council,

Pension : The Ombudsman shall not be entitled to Pension, Provident Fund and Gratuity for the service rendered as Ombudsman.

Travelling Allowance : While on tour or transfer, the Ombudsman will be entitled to travelling allowance, daily allowance, transportation of personal effects as admissible to a Group 'A' officer in the Central Government drawing equivalent pay. The Ombudsman will also be entitled to the facility of temporary accommodation in Guest Houses/Transit Camps under the control of the member companies of Insurance Council, on payment of rent at outstations as prescribed for the highest ranking Insurance executives.

Leave Travel Concession (LTC) : Ombudsman shall be entitled to Leave Travel Concession i.e. One Home Town and One All India Travel, during their tenure as applicable to Group 'A' officers drawing equivalent pay of the Central Government

Accommodation : The Ombudsman will not be entitled to Government accommodation. If lease accommodation as per GBIC rules is not availed of, the Ombudsman shall be entitled to HRA at Central Government rates as applicable to officers drawing equivalent pay. The classification of cities and rates of HRA applicable from 1st September, 2008 are given in Annexure 'B' enclosed.

Transport Allowance : With effect from 1st September, 2008, the incumbent to the post of Ombudsman will be eligible for fixed reimbursement of Rs.7000/- per month plus Dearness Allowance thereon for use and maintenance of his personal car for official transportation. This would include the salary of a driver who would not be a Government servant/Insurance employee. However, conveyance expenses i.e. driver's salary, petrol bills and repairs, maintenance and servicing cost reimbursed w.e.f. 1st September, 2008 as per rules framed by GBIC are to be recovered.

Facilities for Medical Treatment : In the event that medical treatment and hospital facilities as provided in the Central Government Health Service (CGHS) Scheme for retired government servants are not available by virtue of past employment, the Ombudsman shall be entitled to,

- (a) reimbursement of full annual premium for Mediclaim Policy taken from any one of the Public Sector General Insurance Companies for a sum assured equivalent to the entitlement of Scale I officers of the Life Insurance Corporation of India/General Insurance Corporation of India, and
- (b) reimbursement of routine medical expenses incurred in the preceding 12 months (such period to be reckoned from the month and date of joining) upto the amount permissible for reimbursement to the Chairman of Life Insurance Corporation of India from time to time on the same basis.



Children Education Allowance and Hostel Subsidy : With effect from 1st September, 2008, Children Education Allowance shall be reimbursed upto the maximum of Rs.1000/- per school going child (from Nursery to Class XII) per month subject to a maximum of two children and Hostel Subsidy shall be reimbursed upto a maximum limit of Rs.3000/- per school going child (from Nursery to Class XII) per month subject to a maximum of two children. The limits shall be automatically raised by 25% every time the Dearness Allowance on the revised Basic Pay goes up by 50%.

The revised fixed pay of Rs.80,000/- p.m. (Apex Scale) and Dearness Allowance will be applicable w.e.f. 1.1.2006. The dates for admissibility of other allowances are as indicated above.

All the Ombudsman offices are instructed to make the payment of arrears to the Ombudsman and send the copy of arrears calculation sheet to the Office of the Governing Body of Insurance Council.

MV

S. Kumar
CHAIRMAN

Governing Body of Insurance Council

ANNEXURE-A

Rates of Dearness Allowance (D.A.) payable to Insurance Ombudsmen, on account of Revision of Salary (effective date 01.01.2006).

Effective date	Rate of D.A. per month
From 01.01.2006	No D.A.
From 01.07.2006	2%
From 01.01.2007	6%
From 01.07.2007	9%
From 01.01.2008	12%
From 01.07.2008	16%
From 01.01.2009	22%

ANNEXURE-B

Classification of Cities and %age of House Rent Allowance (H.R.A.) payable to Insurance Ombudsmen on account of Revision of Salary (effective date 01.09.2008).

<u>Category</u>	<u>Name of Cities</u>	<u>Rate of HRA as %age of Basic Pay</u>
X	Chennai, Delhi, Hyderabad, Kolkata & Mumbai	30%
y	Ahmedabad, Bhopal, Bhubaneswar, Chandigarh, Guwahati, Kochi & Lucknow	20%